



20 April 2026

Dear Valued Customer,

Due to the recent escalation in geopolitical tensions involving the Iran–US conflict, global fuel prices have risen significantly. This has led to increased operating costs across the transportation and logistics sector, as fuel remains a key cost component in our delivery operations.

In response to these sustained cost pressures, we will be implementing a **temporary fuel surcharge of 5%** on all courier services, effective 27 April 2026.

This surcharge will remain in place until fuel prices stabilise and return to more sustainable levels. We are closely monitoring the situation and will review the surcharge periodically to ensure it remains fair and aligned with market conditions.

We appreciate your understanding and continued support during this period. Should you have any questions or require further clarification, please do not hesitate to reach out to us.

Thank you for your continued partnership.

A handwritten signature in black ink, appearing to read 'Eddie Lee', written over the typed name.

Warm regards,
Eddie Lee
Director
XDel Singapore Pte Ltd